

# **The Role of Dignity and Humiliation in the Delivery of Healthcare Services**

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I am currently developing a new social enterprise, HealthcareCommons.org, based on my observation that a largely overlooked aspect of the broken US healthcare system is the increasing lack of communication and trust between patients and professionals. By providing a non-commercial, consumer/patient-oriented online information service combined with a “social network with a purpose,” HealthcareCommons.org will bridge the communication gap between patients and professionals, will help patients take control of their own health and health habits, and will contribute their voices to the improvement of healthcare quality and safety.